



## Daycare Policy and Liability Waiver

\*This waiver will be valid for one calendar year from the date signed.

1. I understand and agree that in admitting my dog, **Heart of Ankeny Animal Hospital** has relied upon my representation that my pet is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any animal.
2. I agree that my dog has not been ill with any contagious disease or condition within the past 30 days. I understand that my pet must be current on Rabies, DAPP, and Bordetella vaccines, and must have screened negative for intestinal parasites within the last 6 months in order to participate in daycare. I understand that my pet is required to be current on flea/ tick prevention. Any pet found to have external or internal parasites while in our care will be treated at the owner's expense. Remember that we are a veterinary hospital as well, and cannot guarantee that all pets that enter our building are free from parasites. Please note that if your pet is NOT up to date on prevention we cannot guarantee that they will remain parasite free during their stay.
3. I understand that due to the way that dogs interact with one another, minor cuts, scrapes, scratches, and injuries can occur even though the dogs are carefully supervised at all times. I understand that Heart of Ankeny will contact me if my pet has an injury or illness that requires medical treatment.
4. While my pet is in the care and custody of **Heart of Ankeny Animal Hospital**, if I am unreachable in the event of an emergency, I hereby authorize **Heart of Ankeny Animal Hospital**, it's agents, and/or representatives to seek immediate veterinary care for my dog. I understand that all costs in connection with veterinary, medical, and/or other treatment shall be solely my responsibility.
5. I understand that I must give at least 24 hours notice of cancellation and that I will be charged 100% for "no shows". I understand that the hours of operation for daycare are 7:00am to 6:00pm and that a \$3 late fee will be applied for every 15 minutes thereafter. If I have not picked up my dog by 6:30pm, Heart of Ankeny will make arrangements for overnight boarding at my expense.
6. I understand that if I purchase a half day service and fail to pick up my dog by 12:30pm, I will be charged the full day rate.
7. I understand that I am REQUIRED to have a valid credit or debit card on file with **Heart of Ankeny Animal Hospital**. I authorize this card to be used to handle the medical needs of my pet that may arise, to pay for extended stay fees if they stay past their scheduled pick up time, to pay for "No Show" fees if my pet does not show up for a scheduled daycare session, or to pay for late fees/overnight boarding fees that may be acquired if my pet is not picked up in a timely fashion. (see # 2, 5, and 6 above)
8. I understand and agree that **Heart of Ankeny Animal Hospital**, nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of my pet while he/she is participating in daycare. I hereby release **Heart of Ankeny Animal Hospital's** employees, staff, or volunteers of any liability of any kind whatsoever arising from or as a result of my pet attending daycare at **Heart of Ankeny Animal Hospital**.
9. I understand that I am solely responsible for any harm, including to any other pet(s), to the employees, staff, volunteers, clients, or invitees of **Heart of Ankeny Animal Hospital** caused by my dog. I also agree that **Heart of Ankeny Animal Hospital** shall not be responsible or liable for any lost or damaged personal property belonging either to myself or to my pet.
10. Photo release: I agree to allow **Heart of Ankeny Animal Hospital** to use any images or likeness of him/her while he/she is at **Heart of Ankeny Animal Hospital**, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and I release to **Heart of Ankeny Animal Hospital** all rights that I may possess or claim to such image, likeness, recording, etc...
11. Although we carefully screen all applicants, occasionally we discover that this is not an appropriate environment for every dog. **Heart of Ankeny Animal Hospital** reserves the right to permanently remove any dog from daycare at any time. In addition, **Heart of Ankeny Animal Hospital** reserves the right to deny participation to any dog in daycare if they feel he/she does not do well interacting with other dogs or people.

I certify that I have read and understand the rules and regulations set forth herein and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement and confirm the truthfulness of the information I have provided about my pet.

Signature of Pet Owner or Responsible Party